

## Inspection Process

Maintaining a Cost Effective Cross Connection Control Program requires clear communication with water customers prior to and after the inspection. Non-Compliant customers receive clearly documented instructions for required corrective actions and established compliance due date.

**1**

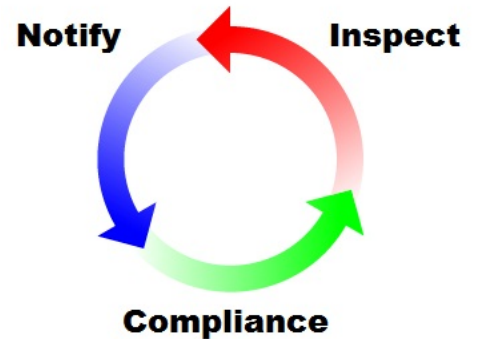
Inspection notice sent to water customer three weeks in advance notifying them of the date Hydro Designs will be conducting inspections. Also allows them to make an appointment via our Toll Free 800 number

**2**

Hydro Designs performs Cross Connection Control Inspection on the mutually agreed date and/or time. Water customers have the ability to request appointments via the Toll Free 800 number.

**3**

If the residential water customer is in compliance, a green compliance tag is provided by inspector while on-site.



## Non-Compliant Facilities:

**1**

Non compliant residential water customers are provided a list of required corrective actions while inspector is on site. A 30 day compliance due date will be indicated.

**2**

A printed list of required corrective actions is also mailed to the non-compliant water customer with due date directions for setting up compliance inspection. Water customers have the ability to request appointments via the Toll Free 800 number.

**3**

Hydro Designs Inspector performs follow up – compliance inspection at the mutually agreed time/date with water customer. If the building/ water customer is in compliance, a green compliance tag is provided by inspector while on site.



Water Customers call our  
Toll Free number for  
questions and appointments  
**800-315-4305**



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