

# **City Services Provided By The De Pere Fire Rescue Department**

IN THE EVENT OF AN **EMERGENCY** CONTACT **911**

FOR **NON-EMERGENCY** ISSUES CALL 920-339-4091 OR E-MAIL: [dpfire@mail.de-pere.org](mailto:dpfire@mail.de-pere.org)

## **SERVICES PROVIDED:**

### **PUBLIC EDUCATION**

- Open House
- School Fire Safety Education
- Elder Care Fire Safety
- Fire In the Workplace Safety
- Station Tours
- Speaker Bureau

### **FIRE INSPECTION**

- Routine Inspections
- Reinspections
- Complaint Inspections
- Systems Plan Review
- Fire Protection Construction Inspections
- Pre Incident Planning

### **EMERGENCY MEDICAL SERVICES**

- Advance Emergency Medical Care
- Basic Emergency Medical Care
- EMS – Stand by services
- Medical Billing of Incident Responses

## **TYPES OF EMERGENCY/NON EMERGENCY RESPONSES:**

### **FIRE, EXPLOSION**

- Structure fire
- Outside of structure fire (not included in 13, 14, or 15 below)
- Vehicle fire
- Trees, brush, grass fire
- Refuse fire
- Explosion, no after-fire
- Outside spill, leak with ensuing fire

**OVERPRESSURE RUPTURE (no combustion)**

Steam rupture  
Air, gas rupture

**RESCUE CALL**

First Responder  
Emergency medical call  
Lock-in  
Search  
Extrication  
Multi Patient/Multi Injury Response

**HAZARDOUS CONDITION, STANDBY**

Spill, leak with no ignition  
Explosive, bomb removal  
Excessive heat of Equipment  
Power line down  
Arcing, shorted electrical equipment  
Aircraft standby  
Chemical emergency  
Hazardous Condition, Standby

**SERVICE CALL**

Lock-out  
Water evacuation  
Smoke, odor removal  
Animal rescue  
Assist police  
Unauthorized burning  
Standby at Mutual Aid fire stations/move-up  
Service Call not defined

**GOOD INTENT CALL**

Smoke scare  
Wrong location  
Controlled burning  
Vicinity alarm  
Steam, other gas mistaken for smoke  
Good Intent Call not classified above

**FALSE CALL**

Malicious, mischievous false call  
Bomb scare, no bomb  
System malfunction  
Unintentional