



Introducing Garner

Your health is our priority. This is why we've invested in Garner, an innovative benefit that works alongside the City of De Pere medical plan.

The individual doctor, not the facility they work at, has the greatest impact on the quality of your care. Garner helps you find the best doctors in your area and will reimburse you for eligible expenses when you visit them. These doctors, known as **Top Providers**, follow best practices and keep you healthier. We give you access to this information through the Garner Health app, which allows you to locate these top-quality doctors easily.

By visiting a Garner Top Provider, the following medical expenses can qualify for reimbursement up to **\$3,500** for individuals and **\$7,000** for families:

- ✓ Office Visits
- ✓ Imaging
- ✓ Lab Work

Why Members Love Garner

Martin

"I'm no longer intimidated to go to the doctor. You've done the legwork for us by evaluating these professionals. **When I go see a doctor, I see a Garner doctor.** It's too easy not to."

Gina

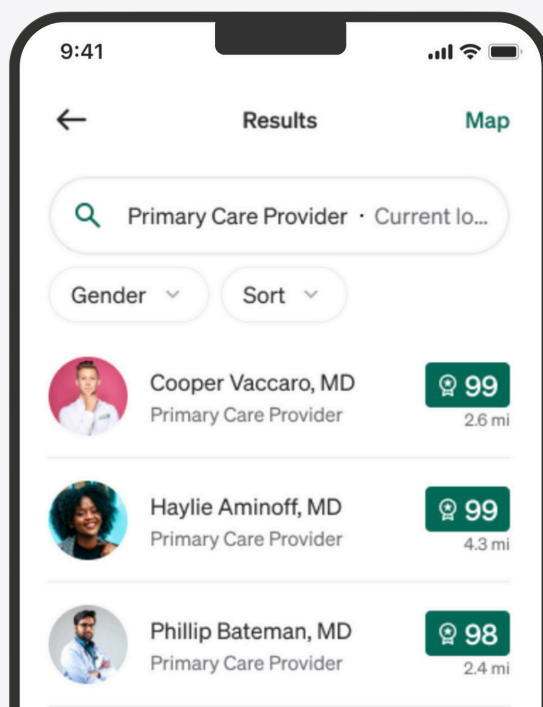
"Before Garner, I couldn't find a doctor willing to figure out what was wrong with me. I went to so many doctors before my job offered Garner. I just suffered for years until I got my Top Provider referral."

Garner Top Providers

Garner analyzes the country's largest database of medical claim records to evaluate doctors based on **real patient outcomes** to find the top-performing providers. These Top Providers are nearby, in-network, and have appointment availability to see you.

Garner identifies Top Providers based on their ability to:

1. Practice according to the latest medical research
2. Diagnose problems successfully
3. Achieve the best patient outcomes

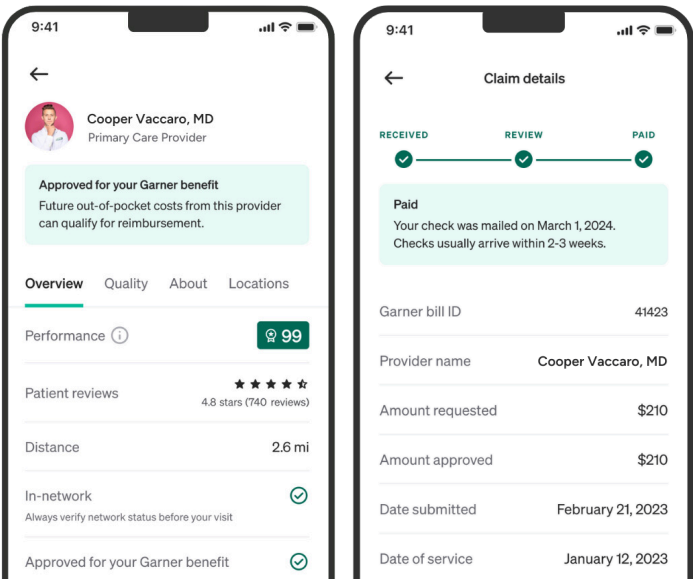


Getting Started with Garner

When you visit a Top Provider, Garner will reimburse you for qualifying out-of-pocket medical costs. To begin your journey with Garner:

- 1. Sign up for the City of De Pere medical plan **during open enrollment**
- 2. Create your Garner Account
- 3. Find and visit a Top Provider that was added to your account **before the service date**
- 4. Get reimbursed for your qualifying medical costs

To learn more about your Garner benefit, please re-view the Garner guides, videos, and handouts.



Reduce Your Deductible

By receiving care from Top Providers, you can reduce your deductible by up to \$7,000.

Plan Coverage	City of De Pere Deductible	Garner Top Provider Reimbursement
Individual	\$5,000	\$3,500
Family	\$10,000	\$7,000

Download the Garner App

Scan the QR code to download the Garner App from the Google Play Store or Apple App Store and begin creating your voluntary account at no cost.



Expert Help When You Need It

As your first line of expert assistance, the Garner Concierge team can assist in understanding your benefit, finding Top Providers for yourself and your family, or answering questions about claims.

You can contact the Concierge team through:

- In-App Messaging
- Phone at (866) 761-9586
- Email at concierge@getgarner.com

The Concierge team is available Monday through Friday from 8:00 a.m. to 8:00 p.m. ET. Se habla español.